

*"Hollyhill has been a fantastic help towards him reaching his goals"
Reception parent*

"The school has excellent teaching from the teachers and TA" Year 2 parent

Holly Hill Methodist / CE Infant School

Parent Survey - July 2015

We had 45 responses out of a total of 150 families, which is 30% of the families. Although this is down on last year (42% responded in 2014), we would like to thank all those that returned the form, and the positive opinions and constructive comments of the school.

100% of parents felt their child was happy at school and felt safe. This is important to Holly Hill and all the staff work hard to ensure all children matter. We are really pleased with this result.

See below for more detail on the responses.

	Total agree	Neither agree nor disagree	disagree	School Comment - September 2015
My child is happy at this school	100.0%	0.0%	0.0%	This is the ethos of the school, and we are really happy that you feel your child is safe and happy at the school
My child feels safe at this school	100.0%	0.0%	0.0%	
My Child makes good progress at this school	95.0%	5.0%	0.0%	
My child is well looked after at this school	95.0%	5.0%	0.0%	
My child is taught well at this school	95.0%	5.0%	0.0%	
My child receives appropriate homework for their age	93.8%	6.3%	0.0%	This was an area highlighted in 2014 as needing monitoring, but you all agreed that homework is appropriate for their age now, so this is an improvement
This school makes sure its pupils are well behaved	93.5%	4.0%	2.5%	Behaviour of the majority of children is excellent. We expect high standards of behaviour from all our children to enable the whole class to learn without disruption. Any behaviour that gets in the way of learning will be dealt with effectively both in the interests of the child and the rest of the class. Our policies are available on the website under the information tab.

This school deals effectively with bullying	78.5%	20.3%	1.3%	Any report of bullying is taken extremely seriously. Children are both encouraged through the Christian values of respect, love, forgiveness, compassion to adhere to the Golden rules at school. We will endeavour to convert this to 100%!
This school is well led and managed	94.7%	5.3%	0.0%	The new head hopes this will go up this year!
This school responds well to any concerns I raise	86.0%	14.0%	0.0%	
I receive valuable information from this school about my child's progress	97.2%	2.8%	0.0%	
Would you recommend this school to another parent?	87.6%	12.4%	0.0%	
Holly Hill provides information about outside agencies that can offer help or advice (eg newsletters, family support worker, on website, display board, information sessions)	93.8%	6.3%	0.0%	We link closely with Malachi Trust to offer support for families, and work closely with the services the Children's Centre offers. All information is on the school noticeboard in the foyer of the school and in the community room information stand.
I feel comfortable approaching the school for support with any concerns I have	96.0%	4.0%	0.0%	
The head and deputies are approachable and helpful	91.9%	4.0%	4.0%	
I find the red letters useful	98.8%	1.3%	0.0%	The red letters have been replaced by a monthly newsletter, which is more succinct. We hope this provides even clearer information.
I have visited the school's new website	86.7%	9.6%	3.8%	The website will continue to be updated, and we hope to use the other communication tools, to provide information
I will use Facebook / twitter to keep up to date with school news	76.7%	14.0%	9.3%	
Children are treated fairly in the school.	80.1%	19.9%	0.0%	
My child is encouraged to do their best work	95.0%	5.0%	0.0%	Every Child matters in the school.
Holly Hill makes it clear to me what work it expects from my child	92.2%	5.0%	2.8%	We offer meetings at the start of the year to let parents know of any important curriculum changes, Phonics papers. Teachers are also available every day for parents to ask questions if they need to know any information
Teachers at Holly Hill believe all children can learn	91.0%	9.0%	0.0%	
I have liked the topics and subjects that my child has learned about this year	91.0%	9.0%	0.0%	
Pupils respect teachers in this school	85.4%	14.6%	0.0%	
Teachers respect pupils at Holly Hill	94.7%	5.3%	0.0%	

The school has a good reputation in the community.	80.1%	10.6%	9.3%	This is a concern as we have not received negative responses on the reputation in the community, and in Sept 2015 we have a waiting list for a place in reception. Unfortunately we did not receive any comments on this, so we will have to monitor this going forward.
As a parent I am asked to contribute my opinion about school policies and practice (eg in newsletters)	79.9%	10.6%	9.6%	
I have a clear idea of the roles and responsibilities of the school's governors eg. in ensuring the head teacher is running the school well	81.7%	5.3%	13.1%	The negative response has increase since 2014. All parents are provided a copy of the Annual report at parents evening, this is also available on the website under the parents page. We have 2 parent governors, and will look at using them to liaise with other parents in school. We will look at how the information is provided in the report for 2015.
School buildings are kept clean and in good order	91.0%	9.0%	0.0%	
I am pleased with the amount that the school pays towards the cost of school trips	84.7%	12.8%	2.5%	We introduced a blanket trip charge of £5 per child last year, with the school paying for the balance. The negative response on this is a little disappointing, and we will monitor going forward.
My child has someone to talk to at school if they need to	98.8%	1.3%	0.0%	This is great news as we work hard to ensure all children feel safe in talking to staff on any issue
I know the schools procedures to deal with bullying	62.1%	31.4%	6.5%	The bullying policy is available on the school website in the policy section.
My child is aware of different kids of bullying such as name calling and physical aggression	77.9%	17.1%	5.0%	
My child knows how to stay safe on the internet (e-safety)	76.3%	11.3%	12.5%	Children are advised on how to stay safe in the classroom. We also offer e-safety sessions for parents. Dates for 15/16 are to be confirmed
I would like the school to help me keep my child safe online (eg through parent information sessions)	75.4%	19.3%	5.3%	
School Meals at Holly Hill are healthy	86.7%	8.3%	5.0%	Our school meals have to meet strict criteria's as per the Food standards. The meals are checked and audited externally to make sure they meet the standards. Please speak to the school office if you wish for a copy of the menus.
My child enjoys lunchtimes and breaktimes	91.0%	4.0%	5.0%	
I think the school drinks are reasonably priced	92.2%	3.8%	4.0%	We now offer free milk for all children, which is paid for by school, and offers a healthy drink at breaktime.

Holly Hill encourages children to drink water throughout the day	97.5%	2.5%	0.0%	Water is available throughout the day for all children.
Holly Hill helps me to help my child take part in out of school clubs or sports activities	84.2%	9.0%	6.8%	The school runs a variety of after school activities at different times of the year. Unfortunately, they are often oversubscribed, so we try and allocate places fairly.
There are opportunities for all pupils to take part in extra-curricular clubs or activities	88.5%	11.5%	0.0%	
The school is prepared to listen to pupils views and put things in place	88.5%	11.5%	0.0%	
The school is good at recognising and celebrating pupils achievements and successes	91.7%	5.6%	2.8%	We have listened to views of parents, and in September 2015 have introduced a new Achievement system. Children receive a certificate and recognition on the day, and their picture is put on the Award wall in the hall. We will monitor the success of this.
The School offers children extra help if they need it	92.5%	7.5%	0.0%	
The school is willing to make changes in order to help my child learn more easily.	93.5%	6.5%	0.0%	
If my child had any specific educational or medical needs, I would be adequately supported by school	86.4%	10.8%	2.8%	We have a Special Educational Needs Coordinator (SENCO) in school, who will work with parents, teachers and the children for any specific needs. We work closely with parents for any medical needs, and have adapted classrooms for this. If you have any concerns about your child, please contact the school office.

“started as a shy boy, and did not want to learn. But Christmas the class teacher had turned this around, and he’s now a confident, well behaved little boy who loves school and wants to do well” Reception parent

“when I have had any concerns, the staff have always dealt with the matter in a timely manner” Reception parent